

# **RAMCO AVIATION SOLUTION**

## **ENHANCEMENT NOTIFICATION**

**Version 5.8.5**

**Sales**

---

©2017 Ramco Systems Ltd. All rights reserved.

All trademarks acknowledged.

This document is published by **Ramco Systems Ltd.** without any warranty. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose without the written permission of **Ramco Systems Limited.**

Improvements and changes to this text necessitated by typographical errors, inaccuracies of current information or improvements to software programs and/or equipment, may be made by Ramco Systems Limited, at any time and without notice. Such changes will, however, be incorporated into new editions of this document. Any hard copies of this document are to be regarded as temporary reference copies only.

The documentation has been provided for the entire Aviation solution, although only a part of the entire solution may be deployed at the customer site, in accordance with the license agreement between the customer and Ramco Systems Limited. Therefore, the documentation made available to the customer may refer to features that are not present in the solution purchased / deployed at the customer site.

---

<b>WHAT'S NEW IN FLIGHT OPERATIONS? .....</b>	<b>5</b>
<b>Provision to attach documents in Flight Contract, Flight Sheet and Flight Billing</b>	<b>5</b>
Background .....	5
Change Details .....	5
<b>Ability to define billing heads at line level in Flight Contract .....</b>	<b>7</b>
Background .....	7
Change Details .....	7
<b>Ability to define aircraft level billing heads and ability to reset the incremental slabs on Billing Horizon .....</b>	<b>14</b>
Background .....	14
Change Details .....	14
<b>Ability to bill all the operating charges based on no of trip.....</b>	<b>16</b>
Background .....	16
Change Details .....	16
<b>Ability to bulk confirm Flight Sheet and view the Journey Log reference in the Flight Sheet entry screen .....</b>	<b>18</b>
Background .....	18
Change Details .....	18
<b>WHAT'S NEW IN SALE CONTRACT? .....</b>	<b>19</b>
<b>Ability to manage the rule based pricing with effectivity dates.....</b>	<b>19</b>
Background .....	19
Change Details .....	19
<b>WHAT'S NEW IN WORK MONITORING AND CONTROL? .....</b>	<b>20</b>
<b>Ability to Generate the Auto Quote on Release of Estimates .....</b>	<b>20</b>
Background .....	20
Change Details .....	20

**WHAT'S NEW IN CUSTOMER DEBIT CREDIT NOTE? .....23**

**Auto Defaulting Account Code From and To in the Search Screen .....23**  
Background ..... 23  
Change Details ..... 23

**WHAT'S NEW IN PART SALE ORDER? .....25**

**Provision to modify Ship To Customer and Bill To Customer in PSO and  
addition to User Defined fields.....25**  
Background ..... 25  
Change Details ..... 25

# WHAT'S NEW IN FLIGHT OPERATIONS?

## Provision to attach documents in Flight Contract, Flight Sheet and Flight Billing

Reference: AHBG-19929

### Background

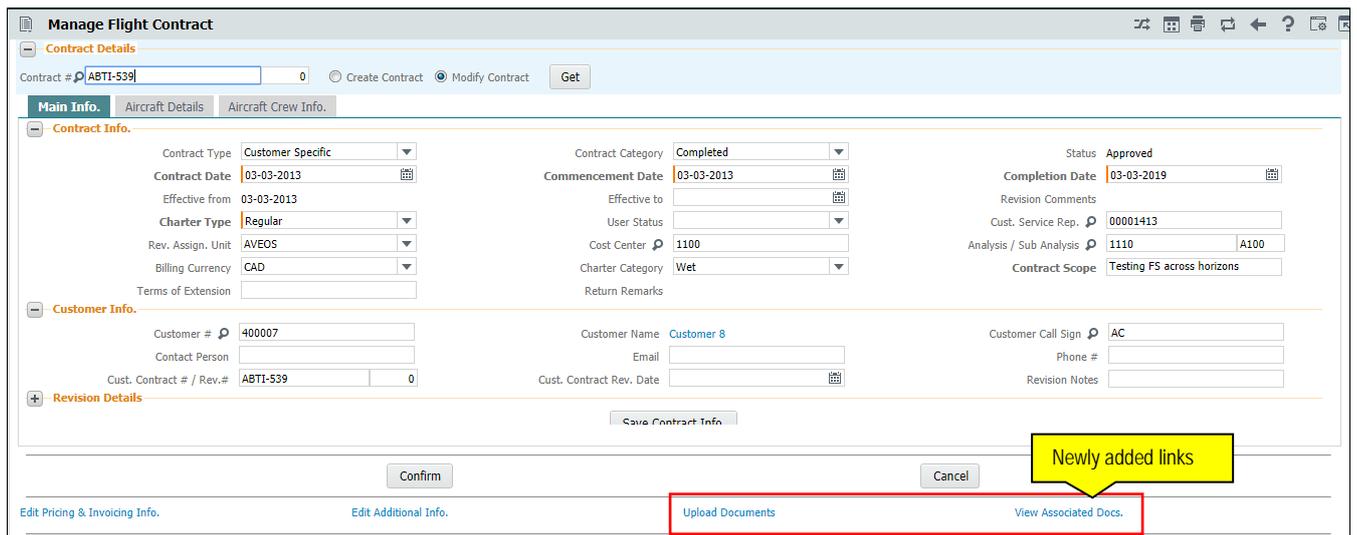
In some cases, supporting documents of expenses incurred during a flight journey like for example handling charges, invoice received from the vendor, authority charges and so on are required to be attached to the Contract/Flight Sheet/Invoice Release. Therefore the requirement is a provision to attach documents in Flight Contract.

### Change Details

Two links **Upload Documents** and **View Associated Documents** have been added to upload and attach the required documents in the **Flight Contract**, **Flight Sheet** and **Flight Billing** business components and then view the attached documents.

### Exhibit 1:

Manage Flight Contract activity in the **Flight Contract** business component



### Exhibit 2:

Manage Flight Sheet activity in the **Flight Sheet** business component

**Manage Flight Sheet**

Flight Sheet # FS-00094-2013      Date from / to / UTC Zone 04-12-2017      04-12-2017      UTC#      Status Confirmed  
 Customer Name Customer 13      Contract # / Rev. # / Line # GHC/0/2      0      Charter Type EMS

**Main Info.** | JL Usage Info. | Parameter Info. | No Flight Info. | Duty Info. | A/C Activity Info. | Emp. Activity Info. | Crew Charges | Other Charges | Additional Info.

**Flight Sheet Info.**  
 Flight Sheet Date 04-12-2017      User Status      Source Journey Log  
 Billing Remarks      Return Remarks      Flight Ref. Doc. #

**Aircraft Info.**  
 Aircraft Reg. # 1132      Aircraft Model # B767-200      Replaced A/C #  
 A/C Assign. Type Exclusive

**Customer Info.**  
 Customer Call Sign GHC      Customer # 400096      Contract # / Rev. # GHC 0  
 Charter Type EMS      Charter Category Dry      Line # 2

**Billing Head Summary**

#	Billing Head	Billing Category	Charge Type	Unit	Qty. - Billable	Qty. - Non-Billable	Currency	Value	Contracted?	Remarks
1	Block Hour Charges	testing	Std. Rate	Per Block Hour	9.00				Yes	
2	Flight Hour Charges	testing	Std. Rate	Per Flight Hour	9.00				Yes	
3										

Buttons: Save Main Info. (green), Upload Documents (red), View Associated Documents (blue), Confirm (green), Cancel (red)

**Newly added links** (yellow callout pointing to Upload Documents and View Associated Documents)

**Exhibit 3:**

**Manage Flight Invoice Release activity in the Flight Billing business component**

**Manage Flight Invoice Release**

Inv. Release # FIR-00002-2017      Billing Horizon Multiple      Release Status Confirmed  
 Customer # 100004      Customer Name SINGAPORE AIRLINES      Contract # / Line # ghc-test-3  
 Charter Type Regular      Charter Category Wet      Billing Currency CAD  
 Rel. Value (Billing Curr.) 2,750.00      Exchange Rate 1.00      Rel. Value (Base Curr.) 2,750.00

**Main Info.** | Fixed Charges | Operating Charges | Crew Charges | Other Charges | Flight Sheet Ref. | Fuel Uplift Ref. | Charge Back Ref. | Exceptions

**Release Info.**  
 Inv. Rel. Date 13-12-2017      Inv. Category INV01      User Status  
 Rev.Assign.Unit AVEOS      Billing Rep. 00001394      Bill to Customer 100004  
 Release Remarks      Pay Term NET45

**Billing Summary**

#	Billing Head	Billing Category	Inv. Element	Pricing Currency	Amount	Amount (Billing Curr.)	Avg. Exch. Rate
1	Flight Hour Charges		Operating Charges	CAD	2,600.00	2,600.00	
2	Landing Fee		Operating Charges	CAD	150.00	150.00	
3							

Buttons: Re-apply Price (checkbox), Save Main Info (green), Upload Documents (red), View Associated Documents (blue), Confirm (green), Cancel (red)

**Newly added links** (yellow callout pointing to Upload Documents and View Associated Documents)

## Ability to define billing heads at line level in Flight Contract

Reference: AHBG-19701

### Background

In Heli-chartering services, operators have established Contracts with customer for providing chartering services under which multiple A/C Reg # or A/C Models are covered. Some of the A/C Reg # are exclusively assigned and others are flying on ad hoc basis. In such case, billing and pricing terms are varying based on each item # (A/C Reg # / A/C Model # / Assignment type). For Example, for the aircraft assigned exclusively to the customer, 'Hourly rate' alone will be charges which is inclusive of crew charges as well as Fuel rates. But on flying the aircraft on ad hoc basis, 'Hourly rate' charged to the customer may be higher than the usual rate and other charges such as Crew accommodation, Fuel charges will be billed separately.

Hence, there is a requirement to have the Billing Head definition separately for each line item (A/C Reg # / A/C Model # / Assignment Type) covered under contract and billing also need to be done at line level.

### Change Details

#### Flight Contract

- OU level set option addition to specify if Billing Head definition at line level is required or not. If the option is set as 'required', then below mentioned changes are applicable or else current behavior will be retained.
- Addition of a Line # under Aircraft Effectivity details which is the unique identification of each line definition.
- Addition of line # under crew coverage details which facilitates the crew coverage definition at line level.
- Addition to new fields such as 'Defn. at' and 'Line #' fields under Invoice Basis and Invoice Rates section which facilitates to define the Billing Head and rate definition at line. Hence, different rates can be maintained for the same billing head based on the line #.
- Addition of Line # under 'Usage Based - Slab Rates' section which facilitates the rate definition at line level based on the usage of aircraft.
- Addition of Line # under crew charges which facilitates to define different rates for the crews based on the Aircraft Reg # / Model #

#### Flight Assignment

- Addition of a new column 'Line #' in the multiline in the **Manage** and **View** screens of the **Flight Assignment** business component.
- Enhancement in behavior to support the contract evaluation based on the Line #

Flight Sheet

- Enhancement in the behavior of the contract evaluation which facilitates the contract evaluation based on the Line #.
- Visibility to the Line # of contract during contract evaluation as well as after Flight Sheet generation.
- Enhancement in the behavior of Flight Sheet to get the billing head applicable for the Line # for which Flight Sheet is generated.

Flight Billing

- Visibility to the Line # during the Invoice Release setup.
- Provision to group the Billing Head and generate the Invoice Release based on the Line #
- Visibility to the Line # in the invoice release generate if the same is grouped at Line # level.

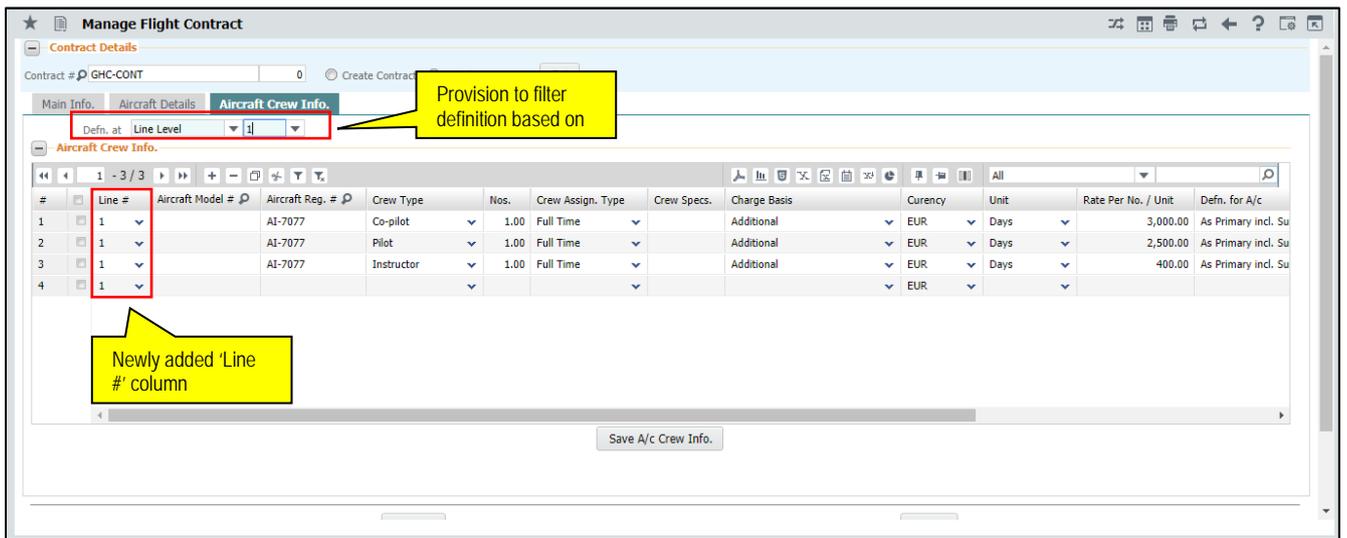
**Exhibit 1**

**Aircraft details section of the Manage Flight Contract activity in the Flight Contract business component under the Fight Operations business process**

#	Line #	Aircraft Model #	Aircraft Reg. #	Nos.	A/c Assign. Type	Primary Field Base	Field Base Desc.	Subst. Allowed?	Effective from	Effective to	Coverage Notes	Primary Subst. Mo
1	1	737-200	AI-7077	1.00	Exclusive	AIR	AIR INDIA	Yes				737-200
2	2	737-200	AI-7078	1.00	Exclusive	AIR	AIR INDIA	Yes				737-200
3	3	737-200	C-GCNO	1.00	Exclusive	AIR	AIR INDIA	Yes				737-200
4	4	737-200	C-GCNS	1.00	Exclusive	AIR	AIR INDIA	Yes				737-200
5	5	737-200	C-GCIV	1.00	Exclusive	AIR	AIR INDIA	Yes				737-200
6	6	737-300		1.00	Adhoc Flying	AIR	AIR INDIA	Yes				737-200
7	7	737-800		1.00	Adhoc Flying	AIR	AIR INDIA	Yes				737-200
8	8	737-200		1.00	Adhoc Flying	AIR	AIR INDIA	Yes				737-800
9	9	737-200		1.00	Adhoc Flying	AIR	AIR INDIA	Yes				737-800

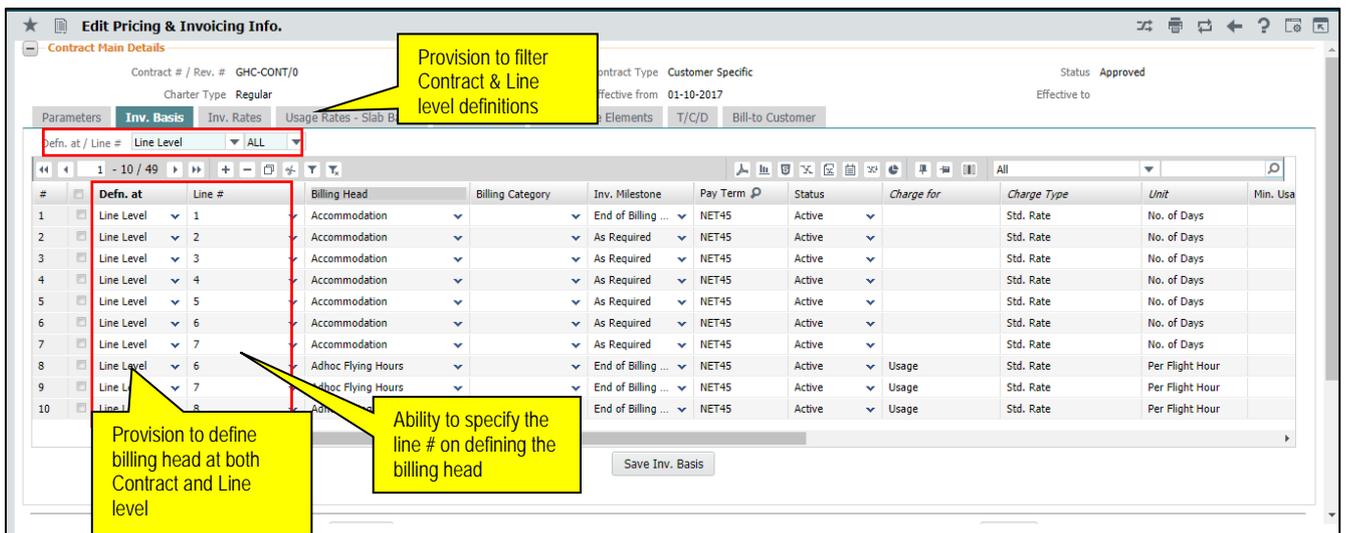
**Exhibit 1**

**Crew Coverage section of the Manage Flight Contract UI in the Flight Contract business component under the Fight Operations business process**



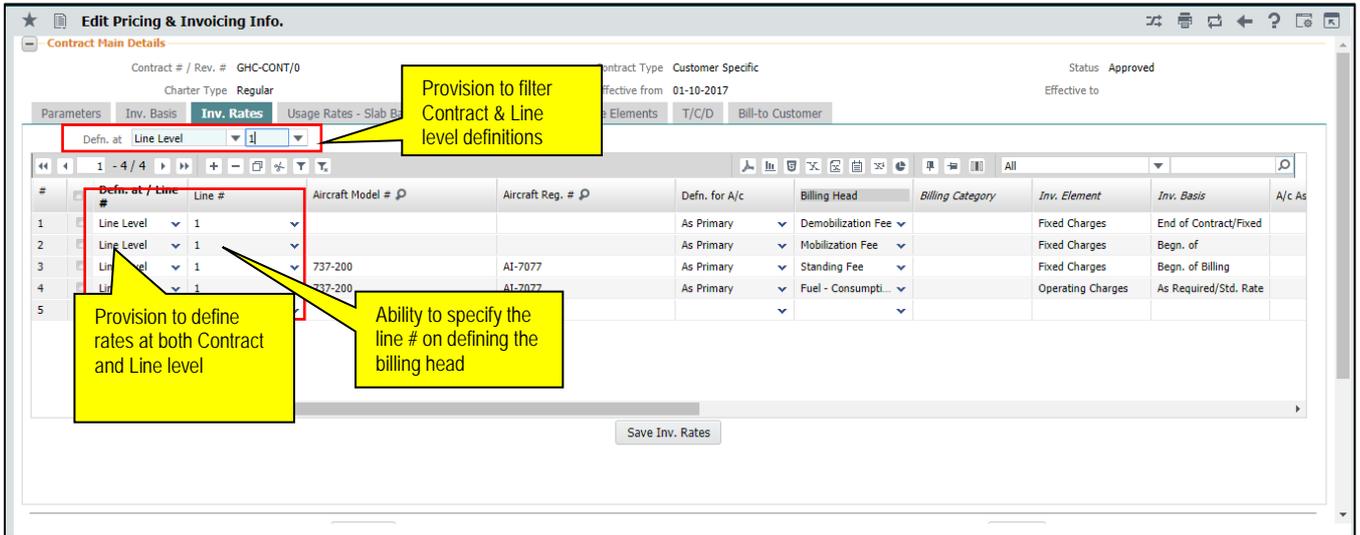
**Exhibit 3**

Invoice basis section of the **Manage Flight Contract UI** in the **Flight Contract** business component under the **Fight Operations** business process



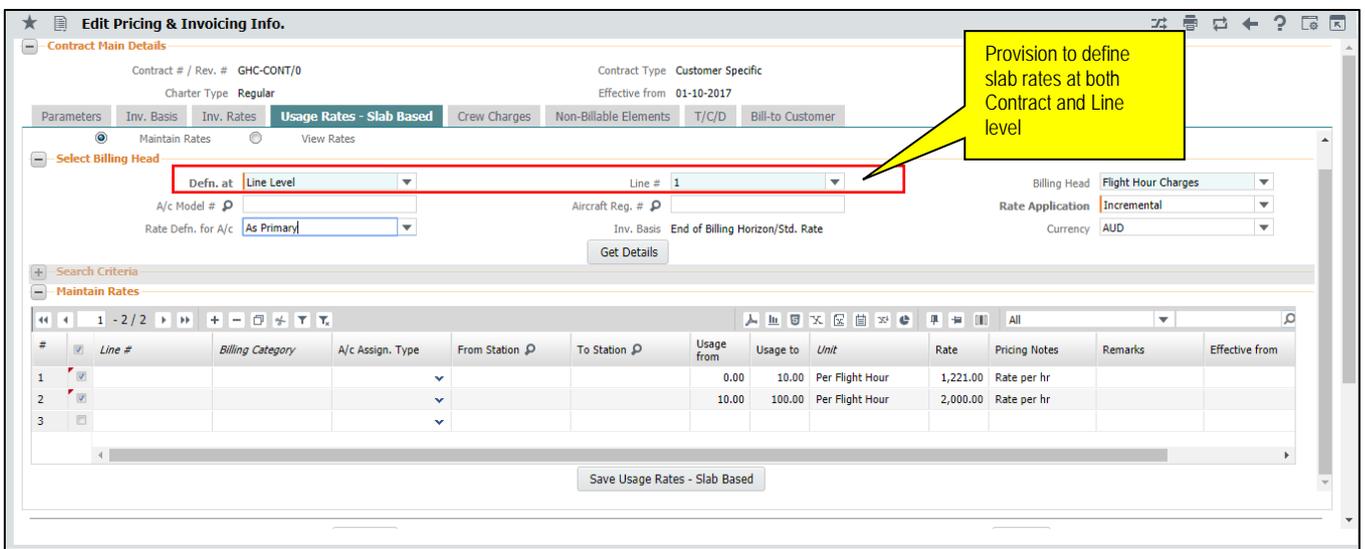
**Exhibit 4**

Invoice rates section of the **Manage Flight Contract UI** in the **Flight Contract** business component under the **Fight Operations** business process



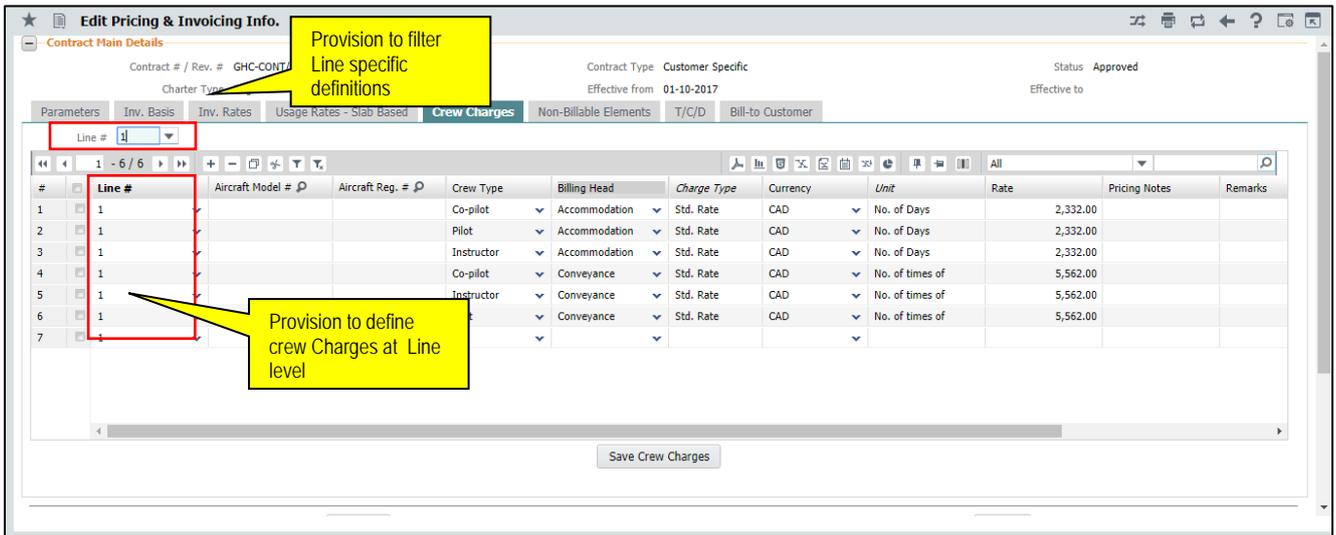
**Exhibit 5**

Usage rates - Slab based section of the **Manage Flight Contract UI** in the **Flight Contract** business component under the **Fight Operations** business process

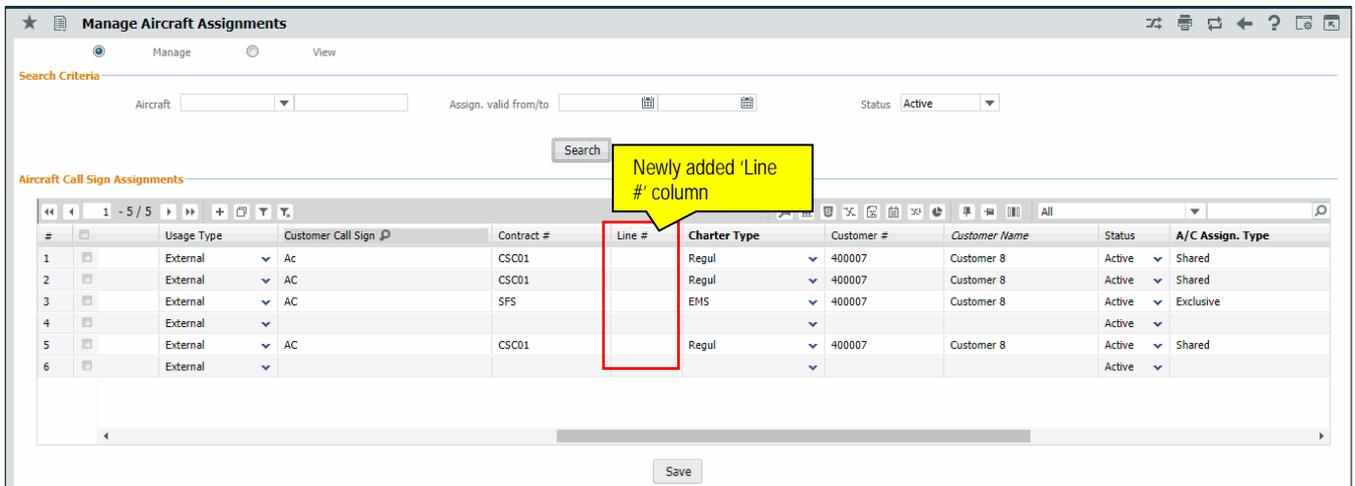


**Exhibit 6**

Crew Charges section of the **Manage Flight Contract UI** in the **Flight Contract** business component under the **Fight Operations** business process

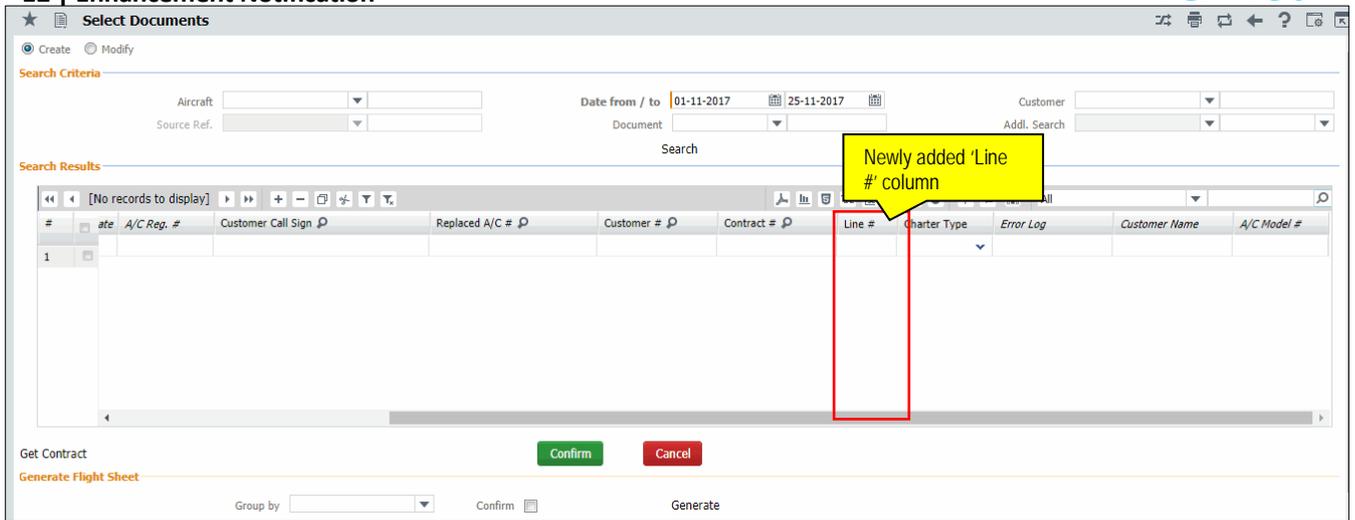


**Exhibit 7**  
**Manage Aircraft Assignments** activity in the **Flight Log** business component under the **Fight Operations** business process



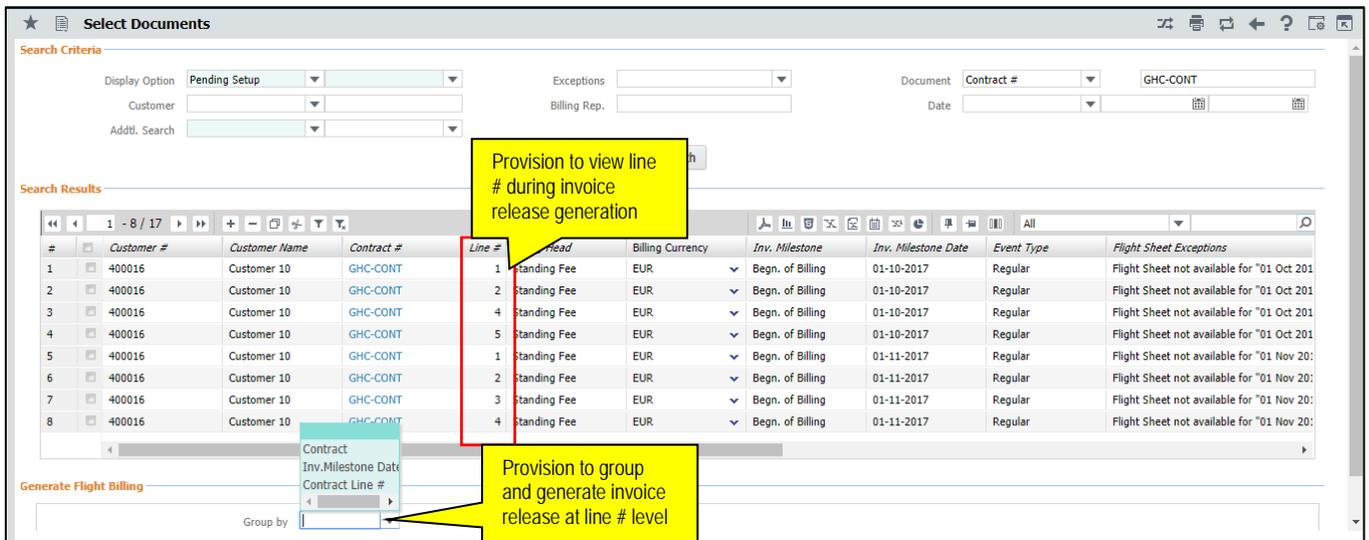
**Exhibit 8**  
**Select Documents** page in the **Flight Sheet** business component under the **Fight Operations** business process

## 12 | Enhancement Notification



### Exhibit

Manage Flight Sheet activity in the **Flight Sheet** business component under the **Fight Operations** business process



### Exhibit 10

Manage Flight Invoice Release activity in the **Flight Billing** business component under the **Fight Operations** business process

★ Manage Flight Invoice Release
1 2 3 4 5 / 53

---

**Release Main Info.**

Inv. Release # FIR-000016-2013  
 Customer # 400007  
 Charter Type EMS  
 Rel. Value (Billing Curr.) 200.00

Billing Horizon Multiple  
 Customer Name Customer 8  
 Charter Category Wet  
 Exchange Rate 1.00

Release Status Fresh  
 Contract # SFS  
 Billing Currency CAD  
 Rel. Value (Base Curr.) 200.00

---

**Main Info.**

Inv. Rel. Date 03/Feb/2017  
 Rev.Assign.Unit AVEOS1  
 Release Remarks

Inv. Category INV01  
 Billing Rep. 00001718  
 Pay Term N030D000\_00.0

Visibility to the Contract line # if the invoice release is grouped at line # level

---

**Billing Summary**

#	Billing Head	Billing Category	Inv. Element	Pricing Currency	Amount	Amount (Billing Curr.)	Avg. Exch. Rate
1	Charge Back		Operating Charges	CAD		0.00	200.00
2							

## Ability to define aircraft level billing heads and ability to reset the incremental slabs on Billing Horizon

Reference: AHBG-20499, AHBG-20501

### Background

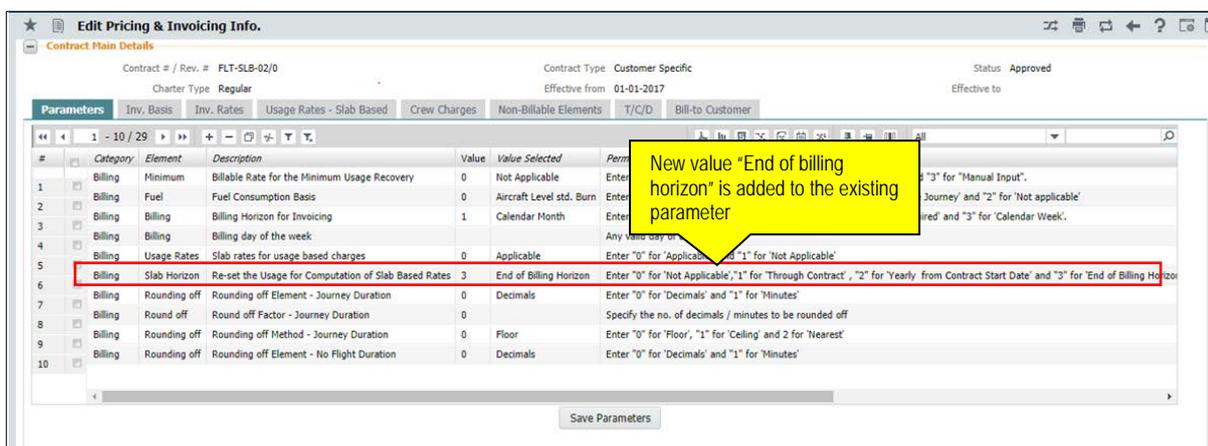
This feature has been included in the **Manage Flight Contract** activity in order to facilitate the definition of multiple usage based billing heads at aircraft level and enable the user to reset the incremental slabs on every billing Horizon.

### Change Details

The existing parameter have been enhanced to include the reset of incremental slab rates on every billing horizon and the existing validation has been relaxed to allow multiple usage based billing heads..

### Exhibit 1:

Parameters tab in the **Edit Pricing & Invoicing Info.** activity in the **Flight Contract** business component



### Example:

The Slab rates can be defined as follows:

Billing head	Rate Slab	Rates
Block hour charges	0-100	1000
Block hour charges	100-200	1250
Block hour charges	200-300	1500

If the billing horizon is calendar month, rate slab will be reset at the end of every calendar month.

**Example:**

The Reset Slab Based Rates can be defined as follows :

**For the Month of August:**

If the journey log for the Aircraft is for 180 hours, the rates will be calculated as below:

100 hours will be taken in 0-100 slab and remaining 80 hours will be taken in 100-200 slab

**For the Month of September'17:**

If the journey log for the Aircraft is for 200 hours, the rates will be calculated as below:

100 hours will be taken in 0-100 slab and remaining 100 hours will be taken in 100-200 slab

## Ability to bill all the operating charges based on no of trip

Reference: AHBG-20905

### Background

Rate Heads like Passenger/Terminal Fee, Landing Fee are computed based on "Per Flight" basis which is a fixed fee per Journey Log. Currently, the trip based billing is enabled only for the Operating Charges (Usage). The requirement is to make Trip based billing available for all the Billing Elements under the Operating Charges.

### Change Details

#### Flight Operations Setup

Provision has been made to define all the Billing Elements under the Operation Charges with the unit 'Per Trip'. The rates can be defined and the customer charged at Fixed Price per Trip (Journey Log)

#### Flight Contract

In the **Manage Flight Contract** activity, the user will be able to define the Operating Charges Billing heads with 'Per Trip' as a unit, and rates to be charged per trip, so that during the invoice generation the prices will be retrieved based on the definitions in the contract for each of the Journey Logs.

Also, if the unit for a particular billing head is "Per Trip" the user will not be able to provide station (From and To Stations must not be provided) based rates for the same.

#### Flight Sheet/ Flight Billing

For a Billing Head with Per Trip as the Unit, on Invoice Release generation, the rate from the Contract and quantity (that is) number of trips is derived from the Flight Sheet generated for the respective Billing Head for that milestone as per the parameters set.

The No. of trips is displayed as billable quantity for all the Billing heads in the contract for which the unit is 'Per Trip'.

#### **Example:**

Billing Head in Contract: Passenger Terminal Fee

Unit: Per Trip

Parameter set: One journey log is one trip

Journey Logs created for a Billing Horizon: 4

One Flight Sheet has been generated for all the 4 Journey Logs

The Flight Sheet will have No. of Trips = 4

This quantity is used for billing the Billing Head : Passenger Terminal Fee

**Exhibit 1:**

**Manage Billing Heads activity in the Flight Operations Setup business component**

The screenshot shows the 'Manage Billing Heads' interface. At the top, there are tabs for 'Manage' and 'View'. Below that, there are dropdowns for 'Invoicing Element' (Operating Charges) and 'Charge for' (Usage). A 'Search Criteria' section is visible. The main area contains a table of Billing Heads. The table has columns for #, Billing Head, Description, Flight Category, Flight Ops. Type, Charge Type, Unit, Status, Created by, Created Date, Last Modified by, and Last Modified Date. Row 3 is selected, and its 'Unit' dropdown is highlighted with a red box. A yellow callout bubble points to this dropdown with the text 'Unit "Per Trip" added'. Below the table is a 'Save Billing Heads' button.

#	Billing Head	Description	Flight Category	Flight Ops. Type	Charge Type	Unit	Status	Created by	Created Date	Last Modified by	Last Modified Date
1	Adhoc Flying Hours	Adhoc Flying Hours			Std. Rate	Per Trip	Active	DMUSER	22-12-2013		
2	Block Hour Charges	Block Hour Charges			Std. Rate	Per Block H...	Active	DMUSER	29-09-2014		
3	Flight Hour Charges	Flight Hour Charges			Std. Rate	Per Flight H...	Active	DMUSER	22-12-2013	DMUSER	31-01-2014
4	TripBased	TripBased			Std. Rate	Per Trip	Active	DMUSER	06-12-2017		
5	Usage Based charge	Usage Based Charges			Std. Rate	Per Flight H...	Active	DMUSER	23-12-2013		
6	Usage Based Charges-	Usage Based Charges-			Std. Rate	Per Flight H...	Active	DMUSER	13-04-2017		
7	Usage Based Charges-	Usage Based Charges-			Std. Rate	Per Block H...	Active	DMUSER	13-04-2017	DMUSER	13-04-2017
8							Active				

**Exhibit 2:**

**Manage Flight Sheet activity in the Flight Sheet business component**

The screenshot shows the 'Manage Flight Sheet' interface. At the top, there are tabs for 'Main Info.', 'JL Usage Info.', 'Parameter Info.', 'No Flight Info.', 'Duty Info.', 'A/C Activity Info.', 'Emp. Activity Info.', 'Crew Charges', 'Other Charges', and 'Additional Info.'. The 'JL Usage Info.' tab is active. Below the tabs, there are sections for 'Rev. Info.' and 'Usage Parameter Info.'. The 'Usage Parameter Info.' section has a 'Billing Parameter' dropdown set to 'Per Flight Hour' and an input field for 'No. of Trips' which is highlighted with a red box. A yellow callout bubble points to this field with the text 'No. of Trips'. Below this is the 'Journey Details' section, which contains a table with columns for #, I, Dir.?, Journey Log #, Amd. #, Journey Leg #, Start Time Ref., From Date - UTC, From Time - UTC, End Time Ref., To Date - UTC, To Time - UTC, Value (In Hours), and Value (In Decim).

#	I	Dir.?	Journey Log #	Amd. #	Journey Leg #	Start Time Ref.	From Date - UTC	From Time - UTC	End Time Ref.	To Date - UTC	To Time - UTC	Value (In Hours)	Value (In Decim)
1			JL-0001252013	1	1	Take Off Time	01/Feb/2017	12:00:00	Landing Time	01/Feb/2017	23:00:00	11:00	11
2													

## Ability to bulk confirm Flight Sheet and view the Journey Log reference in the Flight Sheet entry screen

Reference: AHBG-20284

### Background

When it comes to billing, for some customers, billing is done on a monthly basis after verification and confirmation of the billable journey hours in the Flight Sheet. In such cases, confirming one Flight Sheet at a time is a time consuming process. Therefore to ease this process, the requirement is to enable confirmation of Flight Sheets in bulk after it has been reviewed.

### Change Details

For enabling bulk confirmation of Flight Sheets and view Journey Log details in the entry screen, the following provisions have been made:

- Provision to view the Journey Log details from the entry screen of the Flight Sheet
- The existing journey log reference field in the 'Create' mode of the Flight sheet screen has been made available in the 'Modify' mode also.
- Provision has been given in the entry screen of the Flight Sheet business component to 'Confirm' or 'Delete' multiple Flight Sheets at the same time.

### Exhibit 1:

Select Documents entry screen in the Flight Sheet business component of the Flight Operations business process

The screenshot displays the 'Select Documents' window in 'Modify' mode. The search criteria include Aircraft, Source Ref., Date from/to (01-Nov-2016 to 02-Nov-2017), Document, Customer, and Addl. Search. The search results table is as follows:

#	A/C Reg. #	Flight Sheet #	Journey Log #	Billable Usage Hrs.	Customer Call Sign	Customer #	Contract #	Charter Type	Customer Name	Flight Sheet
1	6Y-JMR-1	FS-000021-2013	JL-00029267	0:00	AC	400007	SFS	Regular	Customer 8	01-Feb-201
2	101	FS-000022-2013	Multiple	11:00	AC	400007	TESTFL	Regular	Customer 8	01-Feb-201
3	101	FS-000023-2013		97:00	AC	400007	Testfl2	Regular	Customer 8	02-Jan-201
4	101	FS-000026-2013		59:00	AC	400007	TESTCONT-02	Regular	Customer 8	02-Feb-201
5	VT-MIA	FS-000027-2013		59:00	AC	400007	Testfl2	Regular	Customer 8	01-Feb-201
6	101	FS-000029-2013		33:24	AC	400007	TESTCONT-02	Regular	Customer 8	14-Feb-201
7	101	FS-000030-2013		35:00	AC	400007	TESTCONT-02	Regular	Customer 8	06-Feb-201

At the bottom of the window, there are 'Confirm' and 'Cancel' buttons. A yellow callout points to these buttons with the text: 'Provision given to confirm and cancel Flight Sheets in bulk'. Another yellow callout points to the 'Journey Log #' column with the text: 'Journey Log column made available in Modify mode also'.

# WHAT'S NEW IN SALE CONTRACT?

## Ability to manage the rule based pricing with effectivity dates

Reference: AHBG-19745

### Background

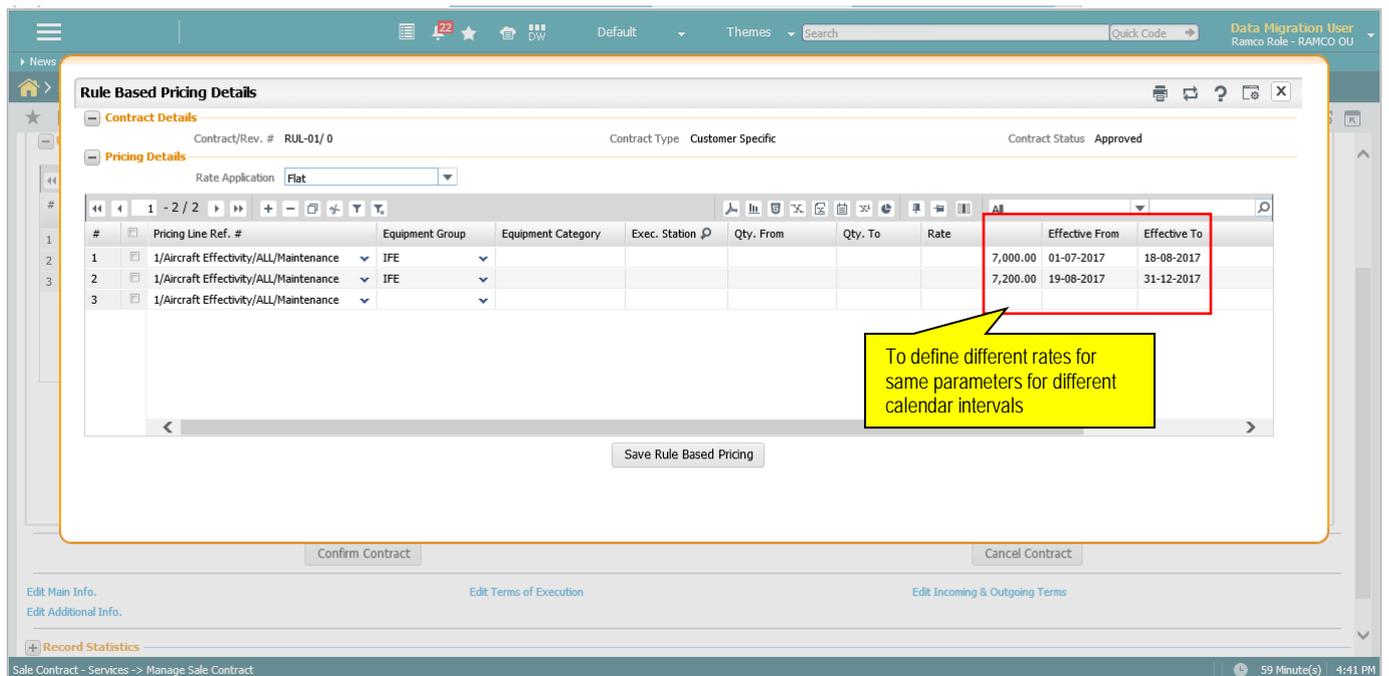
Rule based pricing was a new Pricing method introduced as part of the Fixed Price per month pricing basis. This method supports pricing based on Station or some reference entity, (such as Equipment group/Category), or Quantity based slabs. But there is a need for this pricing to have a definite validity period. This requires effectivity dates to be introduced against the Rule Based Pricing definitions.

### Change Details

In the **Rule Based Pricing Details** screen under the business process **Sales Setup**, component **Sale Contract** and activity **Manage Sale Contract**, two new columns have been included in the multiline as 'Effective From and Effective To', to capture the validity dates for the pricing definition.

### Exhibit 1:

#### Rule Based Pricing Details screen



### Pricing Impact:

Upon Invoice Release generation, the rate computation would now additionally take into account the effectivity dates as in the Rule Based Definition for deriving the billable amount

# WHAT'S NEW IN WORK MONITORING AND CONTROL?

## Ability to Generate the Auto Quote on Release of Estimates

Reference: AHBG-17400

### Background

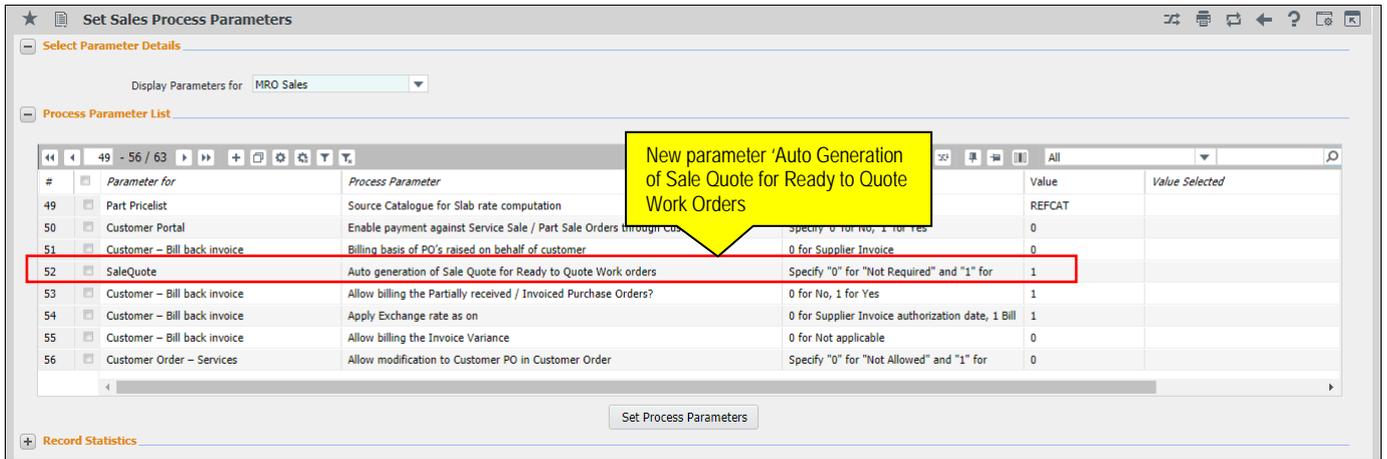
Currently, Sale Quotation is generated manually after release estimates, repair order authorization, exchange order confirmation and purchase order authorization. The requirement is to generate the Quote automatically for Ready- to-Quote Work Orders.

### Change Details

A new parameter has been added in the **Set Sales Process Parameters** screen of the **Customer** business component indicating whether to generate the Sale Quotation automatically in 'Fresh' status or manually.

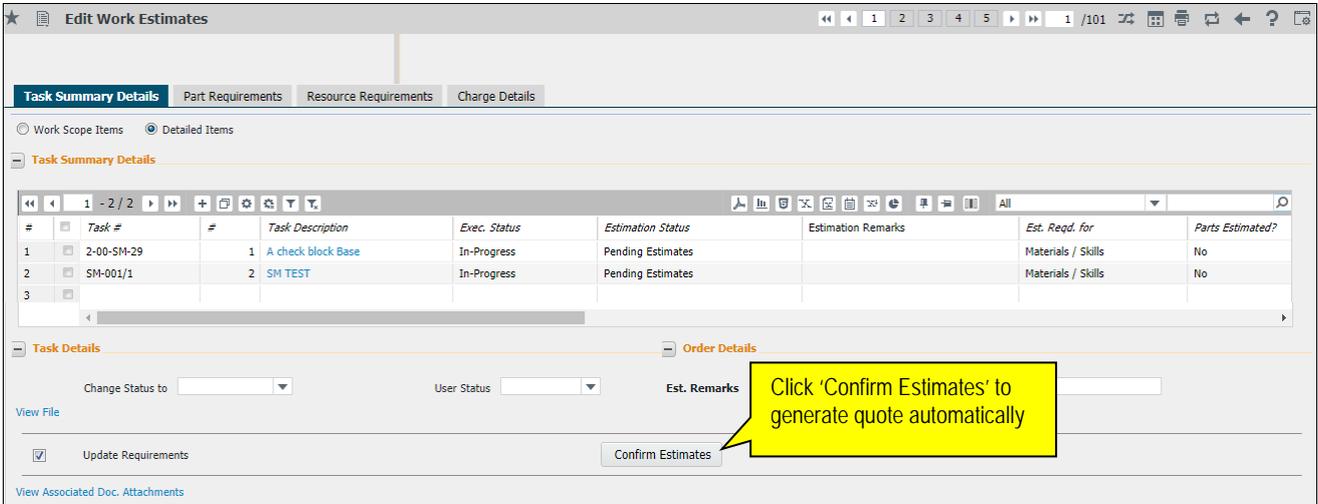
### Exhibit 1

**Operation Parameters** tab in the **Set Sales Process Parameters** activity of the **Customer** business component



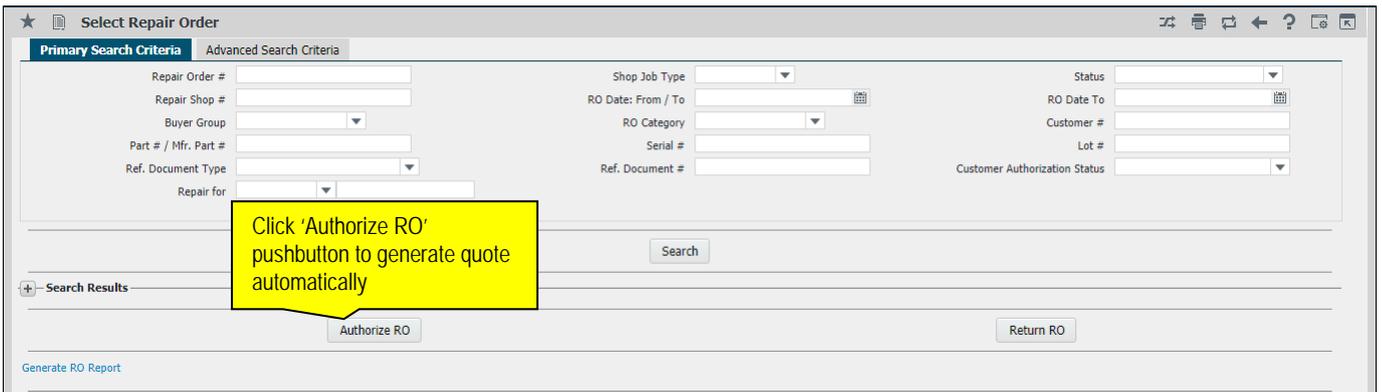
### Exhibit 2

**Task Summary Details** tab in the **Edit Work Estimates** activity of the **Work Monitoring and Control** business component



**Exhibit 3**

**Authorize Repair Order activity of the Repair Order business component**



**Exhibit 3**

**Authorize Purchase Order activity of the Purchase Order business component**

22 | Enhancement Notification

Select Purchase Order

Search Criteria

Search View Part Info

Search Results

#	Purchase Order #	Amendment #	PO Date	Supplier #	Supplier Name	PO Value	Currency	Part #	Part Description	Qty	UOM
1	APO00395616		27-12-2016	00000	A & R Taurpaulins, Inc.	0.00	CAD				
2	APO00395816		27-12-2016	00000	A & R Taurpaulins, Inc.	2,000.00	CAD				
3	APO00396016		28-12-2016	00000	A & R Taurpaulins, Inc.	27,000.00	CAD				
4	APO00399617		20-01-2017	00000	A & R Taurpaulins, Inc.	2,000.00	CAD				
5	APO00400017		23-01-2017	00000	A & R Taurpaulins, Inc.	2,000.00	CAD				
6	APO00400417		23-01-2017	00000	A & R Taurpaulins, Inc.	11.00	CAD				
7	AP		2017	00222	Supplier 13	0.00	CAD				
8	AP		2017	00000	A & R Taurpaulins, Inc.	12.00	USD				
9	AP		2017	00000	A & R Taurpaulins, Inc.	0.00	EUR				
10	AP		2017	00000	A & R Taurpaulins, Inc.	2,920.00	EUR				

Click 'Authorize Purchase Order' pushbutton to generate quote automatically

Authorize Purchase Order Return Purchase Order

Exhibit 3

Manage Exchange Order activity of Customer Part Exchanges

Manage Exchange Order

Exchange Order Info Status Info

Initiating Doc. Info Sourcing Info Exchange Part Info Exchange Activity Log

Initiating Ref. Doc. # Customer Order CO-000164-2012 Get Details

Initiated by 00000011

Parent SWO #

Customer Order # CO-000164-2012

Parent Part #

Initiated Date 02-01-2012 05:05:00 PM

Reason For Exch. Adv.Exchange Request Customer

Exch. MR #

Remarks

Customer # 400016

Customer Name Customer 11

Parent Mfr. Serial #

Parent Part Desc.

#	Core Part #	Mfr. Part #	Mfr. #	Exch. Qty	UOM	Core Mfr. Serial #	Core Mfr. Lot #	Core Condition	Core Stock Status
1	3957985115:F9111	3957985115	F9111		1.00 EA				
2									

Save

Click 'Confirm' to generate quote automatically

Confirm Cancel Short Close Force Close

Record Statistics

## WHAT'S NEW IN CUSTOMER DEBIT CREDIT NOTE?

### Auto Defaulting Account Code From and To in the Search Screen

Reference: AHBG-19746

#### Background

Some MROs have 'Analysis Code' as Contract and 'Sub Analysis Code' as Employee Group. This has left them with a combination of around 3 lakh records in the Account-Analysis-Sub Analysis Combinations.

Due to performance issues, in various screens the selection of such Analysis Codes using Smart Search or the Help enabled pages are not giving the desired output. Since this is directly related to profitability reporting, the requirement is to ease the selection of this.

#### Change Details

Provision has been created to auto default Account Code in Analysis Code Help screens of the **Customer Debit Credit Note** activity of the **Receivables Management** business component.

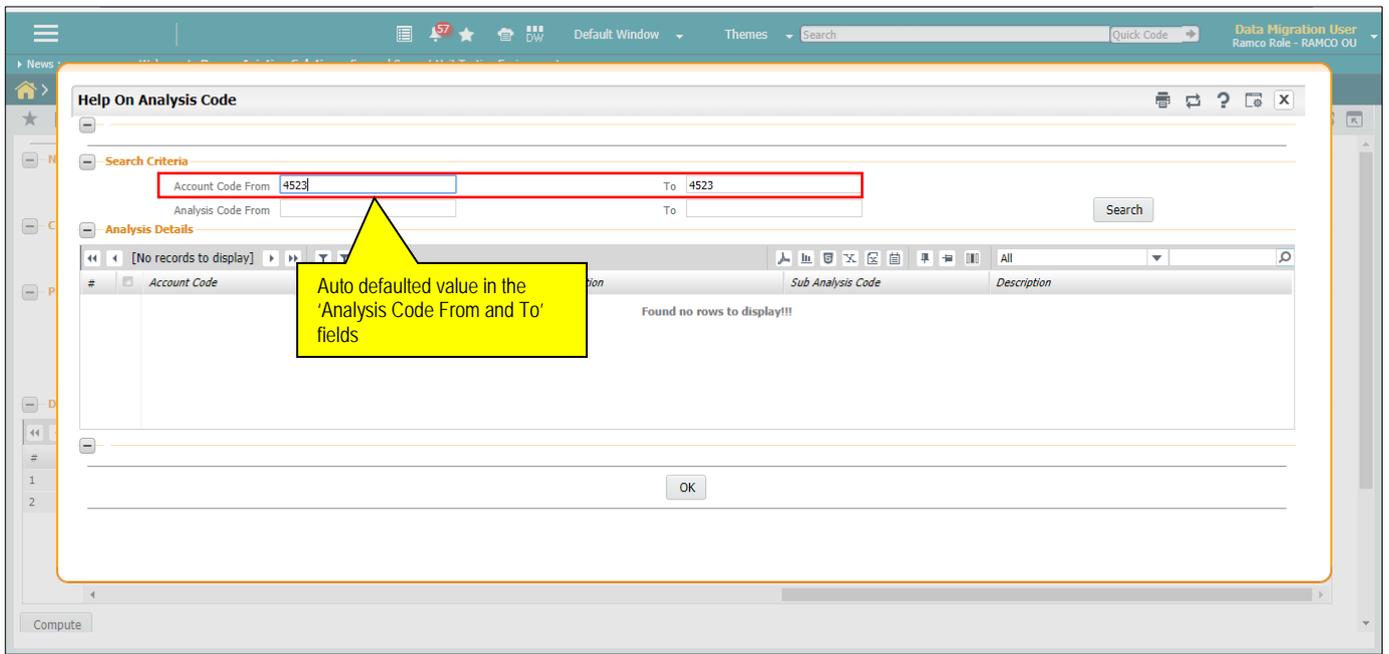
Account Code From and To auto defaulted in the **Analysis Help** screen in the following activities

Activities in which changes have been made in the Analysis Help screens	Defaulted Value from the multiline
Create Item Based Note	Usage ID #
Create Account Based Note	Account #

Edit Item Based Note	Usage ID #
Edit Account Based Note	Account #
Authorize Item Based Note	Usage ID #
Authorize Account Based Note	Account #

**Exhibit 1:**

**Help on Analysis Code screen**



## WHAT'S NEW IN PART SALE ORDER?

### Provision to modify Ship To Customer and Bill To Customer in PSO and addition to User Defined fields

Reference: AHBG-20486

#### Background

During a part sale transaction, once an order is generated and confirmed, there is a possibility that The Bill To Customer, Ship To Customer and the corresponding address IDs are subject to changes. Therefore the requirement is that these details be modifiable at any point without affecting the part sale transactions.

#### Change Details

This change is to enable the user to modify the Ship to Customer #, Bill To Customer # and Bill To and Ship To Customer Addresses in Part Sale Order.

In the **Edit Terms and Conditions** activity, the Bill To Customer PSO will list all the mapped Customer IDs with the corresponding Address IDs listed in the Address ID field.

A new field in the Shipment Info tab has been added to select the Ship To Customer ID and their corresponding address IDs will be listed in the current Ship To Address ID field. These fields are editable and can be modified at any point. The same will be reflected in the Shipping Note and invoices.



*Note: In the Shipping Note, upon its generation, (**Record Shipping Note** activity of the **Stock Issue** business component) the modified and saved*

values on Part Sale Order of the Ship to/Bill to Customer information is defaulted

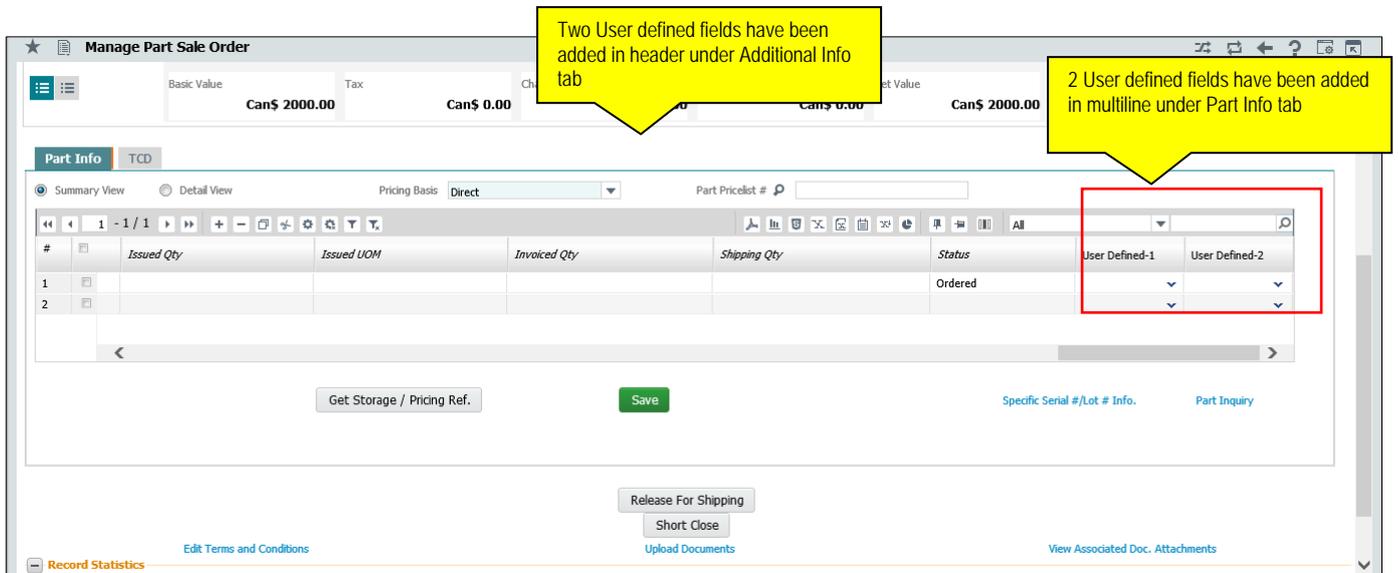
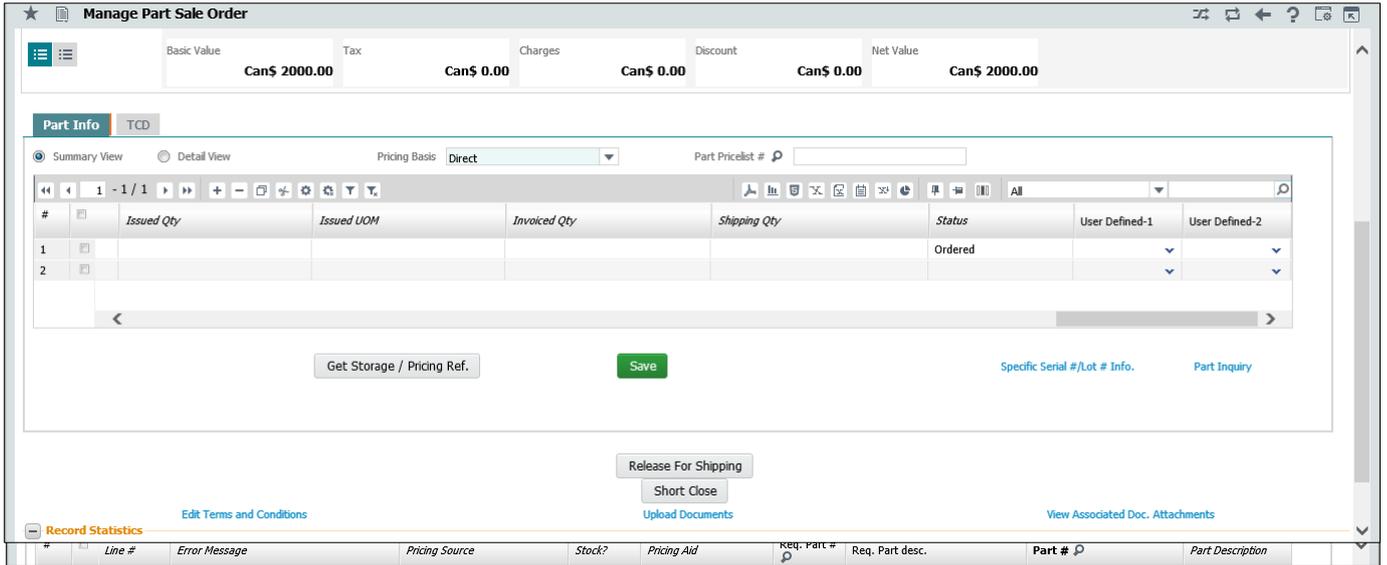
- Note: In the Invoice, upon its generation, the Bill to / Ship to Customer Info modified and saved in Part Sale Order is defaulted.
- The modified Bill to/Ship to Customer will be applicable only for the Invoices being raised from the current revision number of PSO..

**Exhibit 1:**

**Shipment Info** tab in the **Manage Part Sale Order** activity in the **Part Sale Order** business component

**Exhibit 2:**

**Edit Terms and Conditions** activity in the **Part Sale Order** business component



**Exhibit 4:**

**Manage Part Sale Order page in the Part Sale Order business component**



**Corporate Office and R&D Center**

Ramco Systems Limited,  
64, Sardar Patel Road, Taramani,  
Chennai – 600 113, India  
Office + 91 44 2235 4510 / 6653 4000  
Fax +91 44 2235 2884  
Website - [www.ramco.com](http://www.ramco.com)